Connecting to the UVM Network

The residence halls have both wireless and “wired” networks.

**Connect to the Wireless Network:** when you connect to the "UVM" wireless network, an "Enter Credentials" dialog box should appear. Provide the following information:

- User name: [Your UVM NetID]
- Password: [Your UVM NetID password]

**Windows Computers:**

- on the computer desktop in the lower right-hand corner of the screen click on the icon.
- Connect to the "UVM" wireless (note: do NOT connect to the "UVM guest" network this is only for guests.)
- Enter your UVM "NetID" and password "connect", and verify.
- You are now on UVM's wireless network.
- To create a permanent profile surf to [www.uvm.edu/software](http://www.uvm.edu/software), log in, choose your platform and download and install the “Wireless Network Setup Utility”.

**Apple Computers:**

- on the upper-right of the desktop locate and click on the icon.
- Connect to the "UVM" wireless (note: do NOT connect to the "UVM guest" network this is only for guests.)
- we suggest storing your credentials in your keychain for ease of use.
- Enter your UVM "NetID" and password "connect", and verify.
- You are now on UVM's wireless network.
- To create a permanent profile surf to [www.uvm.edu/software](http://www.uvm.edu/software), log in, choose your platform and download and install the “Wireless Network Setup Utility”.

**Password your computer and update your software:** Choose a password for your computer that is easy for you to remember, but difficult for others to guess. Don’t leave it blank! Blank passwords make your computer & privacy vulnerable to misuse and abuse. (Macintosh Computers: System Preferences, Accounts) (Windows Computers: Control Panel, User Accounts). To avoid problems you need to update your computer’s operating system software when you first receive it and frequently thereafter. This is critical to your computers reliability and security.

(OVER PLEASE)
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Trouble shooting & Help
- Can’t access the Internet? Check the network connection if your computer starts, but your web browser won’t open web pages or gives an error message.
- Contact the ETS Help Line if you still have trouble. You can reach the Help Line at www.uvm.edu/ets/help or 656-2604.
- Go see the “UVM Tech Team” at the UVM Bookstore. Visit: www.uvm.edu/ets/help for hours of operation. Bring your laptop computer and power adapter.
- webmail.uvm.edu is UVM’s easy-to-use, web-based email solution. Read about other email options at www.uvm.edu/email
- It is strongly recommended that you check for software updates weekly (see reverse).
- It is YOUR responsibility to Back up your files regularly. Don’t let your hard work and precious memories fall prey to a hard drive failure or stolen computer. From network storage, to USB drives; there are lots of ways to protect your data.

Prefer to use the “wired” network? (great for streaming media, gaming, etc.)

Connect to the “Wired” Network
- Locate the network jack in your residence hall room. (It’s like a phone jack, but bigger and green or yellow and in some cases white).
- Locate the Ethernet port on your computer.
- Purchase or locate an “Ethernet cable” (available at the UVM bookstore, Staples, Best Buy etc.) and connect it to your computer’s Ethernet jack, wait a minute and attempt to connect to the internet again.
- IMPORTANT: First start an Internet browser (Internet Explorer, Safari, or Firefox) and enter: netreg.uvm.edu in the address field (do not type “www”). This starts a simple process in which you follow the on-screen prompts and read the information given. This identifies you as a UVM affiliate and authorizes you to use our network.