How to connect to the UVM network

**Connect to the Wi-Fi Network:** when you connect to the “UVM” Wi-Fi network, an "Enter Credentials" dialog box should appear. Provide the following information:

- **User name:** [Your UVM NetID]
- **Password:** [Your UVM NetID password]

**Windows Computers:**

- On the desktop in the lower right-hand corner of the screen, click on the icon.
- Connect to the "UVM" Wi-Fi *(note: do NOT connect to the "UVM Guest" network - this is only for guests.)*
- Enter your UVM "NetID" and password, click "connect", and verify.
- You are now on UVM's Wi-Fi network.
- If you are having problems connecting, see the “Help” section on the back of this page.

**Apple Computers:**

- On the upper-right of the menu bar, click on the icon.
- Connect to the "UVM" Wi-Fi *(note: do NOT connect to the "UVM Guest" network - this is only for guests.)*
- We suggest storing your credentials in your keychain for ease of use.
- Enter your UVM "NetID" and password, click "connect", and verify.
- You are now on UVM's Wi-Fi network.
- If you are having problems connecting, see the “Help” section on the back of this page.

**Password your computer and update your software:** Choose a password for your computer that is easy for you to remember, but difficult for others to guess. Don’t leave it blank! Blank passwords make your computer & privacy vulnerable to misuse and abuse.

- Mac OS X: System Preferences > Users & Groups
- Windows 7: Control Panel > User Accounts
- Windows 8.x: Charms > Change PC Settings > Accounts > Sign-in options
- Windows 10: Start > Settings > Accounts > Sign-in options.

To avoid problems, you need to update your computer’s operating system software when you first receive it and frequently thereafter. This is critical to your computer’s reliability and security.

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(OVER PLEASE)
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Help

- Can’t access the Internet? Check the network connection if your computer starts, but your web browser won’t open web pages or gives an error message.
- Contact the ETS HelpLine if you still have trouble. You can reach the HelpLine at www.uvm.edu/techteam/contact or 656-2604.
- Go see the “UVM Tech Team” at the UVM Technology Center in I-117 Ira Allen. Visit: www.uvm.edu/it/help for hours of operation. Bring your laptop computer and power adapter.
- mail.uvm.edu is UVM’s easy-to-use, web-based email solution. Read about other email options at www.uvm.edu/email
- It is strongly recommended that you check for software updates weekly (see reverse).
- It is YOUR responsibility to Backup your files regularly. Don’t let your hard work and precious memories fall prey to a hard drive failure or stolen computer. From network storage to USB drives, there are lots of ways to protect your data.

Unable to connect to Wi-Fi? Connect to the “Wired” network. The “wired network” is also an excellent choice for media streaming (i.e., Movies, Television, Music, etc.) Wired networks are faster and more reliable, generally speaking.

- If your computer has a wired Ethernet jack you can connect to the wired network using an Ethernet cable (image below).
- Locate the network jack in your residence hall room. (It’s like a phone jack, but bigger and green or yellow or in some cases white).
- Locate the Ethernet port on your computer (image below).
- Purchase or locate an Ethernet cable (available at the UVM bookstore, Staples, Best Buy etc.), connect it to your computer’s Ethernet jack and the wall jack, wait a minute, and attempt to connect to the internet again.
  - **IMPORTANT**: First start an Internet browser (Internet Explorer, Firefox, Chrome, or Safari) and enter netreg.uvm.edu in the address field (do not type “www”). This starts a simple process in which you follow the on-screen prompts and read the information given. This identifies you as a UVM affiliate and authorizes you to use our network.